

International money transfer guide

1. Submitting an order at turbotransfers.com website

- www.turbotransfers.com choose the country from which you want to transfer the money, also the country to which you want to send it, then specify the amount you plan to send and select the transfer speed.
- Once you have compiled this data, you will see when the money will reach the recipient's account, the applicable exchange rate and service fee. Click "SEND MONEY".
- You will be asked to sign in to your personal account or register as a new user.
- Once you log in to the system, you will need to enter recipient's information. The recipient may be an individual or juridical entity.
- Choose a payment method (if this option is available).
- If you choose "Pay by credit or debit card", enter the requested card details. If the bank that issued the card requires additional information (authentication), please enter required information. Click "Complete Payment".
- If you choose "Pay from bank account", you will be given instructions on how to make a transfer to "TT Express" bank account.
- If you use [Turbotransfers.com](https://turbotransfers.com) payment platform services for the first time, according to the requirements of the Bank of Lithuania, you will need to fill in a short customer identification form and provide a copy of your passport / ID card. This is required only once.

IMPORTANT! If you chose "quick transfer" and you pay from a bank account, make sure to upload a payment copy.

2. After receiving your order, we will transfer the money to your specified recipient's account as soon as possible, and we will inform you about the transfer process by email. Money will reach the recipient's account within the shortest time, according to the pre-submitted conditions

IMPORTANT! Orders are accepted 24 hours a day, 7 days a week. Orders are executing from Monday to Friday from 8.00 to 17.00 h according to CET (Central European Time) zone. Orders placed on weekends are executing on Mondays from 8.00 AM according to CET (Central European Time) zone.

With TURBOTRANSFERS your money is safe

Turbotransfers is a registered trademark of "TT Express" UAB. "TT Express" UAB is a licensed payment institution whose activity is monitored by the Bank of Lithuania. According to the Laws of Payment Institutions, funds received from customers are separated from the funds of "TT Express" UAB. Also, the Company's Reserve Fund has secured finances that must be used to cover customers' losses in case of insolvency of the payment institution.

Turbotransfers Payments Platform applies a highly transparent and easy-to-use system, which allows you to make international transfers extremely simply, fast and at a competitive price.

TurboTransfers is a registered business name of TT Express Ltd

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[Payment Institution License No. 24](#)